
Environmental and Energy Policy

Our Mission

Volkswagen Financial Services AG is the largest automotive financial and mobility service provider in Europe. As a wholly owned subsidiary and sales promoter of the Volkswagen Group, we play an important role in the sustainable transformation of mobility.

Our mission is to meet the mobility needs of our customers with sustainable solutions along the entire vehicle life cycle.

Sustainability is therefore an important part of our business activities. We are convinced that we will only be able to successfully implement our business model in the future through responsible and forward-looking action.

Our principles as the basis for sustainable action and business

When it comes to sustainability, we act according to clear and unwavering principles that guide our business activities and our commitment in all areas. These apply to all employees – from trainees to board members. As part of our Code of Conduct, each individual bears responsibility for honest, honest and compliant behavior in accordance with our corporate self-image.

- We protect and strengthen our environment.
- We treat people with dignity and respect.
- We act with integrity and in accordance with the rules.
- We take our responsibility in society seriously.
- We enable sustainable mobility and business models.

Compliance with all relevant legal and administrative regulations, including binding obligations, protection of the environment, cooperative dealings with our stakeholders and compliance with ISO 14001 and ISO 50001 are a matter of course for us. In line with these standards, we are committed to continuously improving both our energy and environmental performance.

We are part of the Volkswagen Group's environmental policy

For the Volkswagen Group, sustainability means striving for economic, social and ecological goals on an equal footing and at the same time. Creating lasting value, offering good working conditions and treating the environment and resources with care.

In addition, the Volkswagen Group's environmental policy provides the framework for the brands' environmental activities. For Volkswagen Financial Services, this joint environmental policy means that we align our core business in particular with these principles and thus support the Group in implementing its environmental goals.

Principles of our environmental and energy policy

- We are committed to continuously improving our energy-related performance.
- We set our energy management goals at continuous intervals and monitor their implementation in order to improve our energy performance in this way.
- To this end, we are committed to providing the necessary information, resources and means to achieve our strategic and operational goals. We involve our employees in our Environmental and Compliance Management System (UCMS).
- Compliance with the relevant legal requirements regarding energy efficiency, energy consumption and energy use is an obligation and a matter of course for us.
- We pay attention to energy-efficient products and services to improve our energy performance. We also take into account the energy performance in the event of changes to buildings or machines, systems, devices or services.

Through the further development of our energy and environmental management systems, we pursue a continuous improvement of our energy and environmental management performance according to ISO 50001 and 14001.

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Dr. Thomas Oldemanns
Chief Sustainability Officer
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