

VOLKSWAGEN FINANCIAL SERVICES

THE KEY TO MOBILITY

Volkswagen Financial Services 2018

		2018	2017	%
Number of Contracts	thousands	20,291	19,241	+5.46
Customer financing		6,387	6,076	+5.12
Leasing		4,341	4,041	+7.42
Services		3,985	3,525	+13.05
Insurance		5,578	5,599	-0.38
Customer Deposits	€ million	32.4	33.5	-3.3
Total assets	€ million	207,629	186,917	+11.1
Equity	€ million	26,298	25,634	+2.6
Equity ratio	%	12.7	13.7	
Return on equity before tax	%	10.0	9.8	
Operating result	€ million	2,612	2,460	+6.2
Employees at Dec. 31		16,267	15,770	+3.2